



COMPLAINT FORM

CUSTOMER DETAILS	
Name and Surname:	
Address for correspondence:	
E-mail:	
DATA RELATED TO THE SALES CONTRACT	
Order number:	
Date of conclusion of the sales contract:	
Invoice/receipt number and date of issuance (optional) or information about other proof of purchase:	
IDENTIFICATION OF THE GOODS COMPLAINED OF	
Description of goods:	
Price of goods:	
IDENTIFICATION OF THE DEFECT	
Description of defect:	
Date the defect was found:	
CUSTOMER REQUEST (please indicate as appropriate)	
A	Replacement of goods free of charge
B	Withdrawal from the contract and claiming for a refund
RETURN OF MONEY (only for withdrawal from the contract and claiming for a refund)	
Customer's bank name and account number	
OTHER CUSTOMER'S COMMENTS	
DATE, PLACE AND SIGNATURE OF CUSTOMER	
Place, date:	
Customer's signature	